



Service Transformation *For SMEs Through* Lean

Maximise Resources

Better Human Capital
Management

Greater Customer
Satisfaction

Reduce Operating Cost

Transform Your Current Practice Reduce Service Wastes

Fast changing economic landscape and global competition requires Small and Medium Enterprises (SMEs) to be innovative while at the same time operationally lean for the sustainability of their business as well as keeping themselves ahead of the competition.

Service Transformation for SMEs through Lean (STL) is a compact “Learn & Apply” programme designed with SMEs in the service sector in mind, leveraging on the expertise of 2 established institutions – Singapore Chinese Chamber Institute of Business (SCCIOB) and Singapore Institute of Manufacturing Technology (SIMTech).

Sign up for STL today to raise your company's productivity significantly!

Only \$749*
After Funding!

Commencement Date: 4 May



Organised by:

Programme Partner:

Supported by:

Programme Structure

I.M Transformed

Participants and the company will be on an experiential journey which comprises inspiring classroom session and on-site mentorship.



Inspire

Classroom

Participants will start with an understanding on Lean and be inspired on how to conceptually adapt to a situation at their company as the on-site project to implement for the programme.

Duration: 8 hours (1 Day Session)



Mentor

On-site

Participants together with the management of the company will scope the on-site project jointly with the programme mentors. All staff involved in the implementation will have the hands-on experience in adapting Lean concepts at their site facilitated by the mentors.

The end of STL programme is the beginning of the company to implement more Lean transformative initiatives that creates more value for their customers.

Duration: 16 hours (4 half-day sessions)

Programme Details

Who Should Attend

Business owners, managers and team leaders from SMEs in the service sector who are responsible in fulfilling organisation's productivity goals and initiatives.

Certificate

Upon fulfilling the minimum 75% attendance and the project requirements, participants will be awarded with a Certificate of Achievement jointly awarded by SCCIOB and SIMTech.

Training Venue

Classroom training will be conducted at SCCIOB.
On-site mentorship will be held at participant's workplace.

Fee & Funding

STL Programme	Course Fee	Course Fee After WDA Funding
Classroom Session (1 day)	\$3,200	\$700*
On-Site Mentorship (4 half-day)		

*All fees stated are subject to prevailing GST. *Terms and conditions apply.*

Companies sponsoring their staff may claim for Productivity & Innovation Credit (PIC) Funding Scheme under IRAS.

For further enquiries

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